## **FAQ**

Q. What is Collection Day?

A: Special Olympics Ireland Collection Day helps provide life-changing sports programmes, giving more athletes the opportunity to thrive, grow in confidence, and reach their full potential.

Q. When is Collection Day 2025?

A. Friday 2nd May 2025.

Q: How can I support Collection Day 2025?

A: Organise a Bucket Collection, Bag Pack or hold a fundraising event in your home, school, or company. You can also set up an online page and support the campaign virtually. For more information click here: <a href="https://collectionday.specialolympics.ie/">https://collectionday.specialolympics.ie/</a>

Q. How do I sign up?

A. To organise a Collection, Event or Online page please sign up here <a href="https://collectionday.specialolympics.ie/register/">https://collectionday.specialolympics.ie/register/</a>.

To join a collection or an event as a volunteer you can sign up <a href="https://www.idonate.ie/forms/c/joincollection">https://www.idonate.ie/forms/c/joincollection</a>.

Q: How do I volunteer to help a bucket collection?

A: You can sign up here <a href="https://www.idonate.ie/forms/c/joincollection">https://www.idonate.ie/forms/c/joincollection</a> to join an event. Once registered you will be set up with a fundraising page and become a member of the Collection Team. Special Olympics Ireland will be in touch to confirm your involvement as a volunteer.

Q. How do I sign up my workplace?

A: To organise a Collection, Event or Online page please sign up here <a href="https://collectionday.specialolympics.ie/register/">https://collectionday.specialolympics.ie/register/</a>.

Q. How do I sign up my school?

A: To organise a Collection, Event or Online page please sign up here <a href="https://collectionday.specialolympics.ie/register/">https://collectionday.specialolympics.ie/register/</a>

Q. Can I do a virtual fundraiser?

A: You can sign up through the "Organise a Collection" link <a href="https://collectionday.specialolympics.ie/register/">https://collectionday.specialolympics.ie/register/</a> and in the form select "Online Fundraising

Q. Can I do my own event in aid of Collection Day, like a swim, steps challenge, run etc?

A. Yes if you choose "Fundraising Event" you can choose how to raise funds for Collection Day your way.

Q. Why is fundraising so important/ Where do donations go?

A. Special Olympics Ireland transforms lives through sport.

We are a sports organisation for people with an intellectual disability from the age of 4 years old with no upper age limit. Currently almost 8,000 athletes from across the island of Ireland participate in 15 different sports through Special Olympics.

Collection Day funds our ongoing community programmes which are delivered through our local clubs across the Island of Ireland.

Q. What is new for Collection Day 2025?

A. The new digital benefits of fundraising in 2025. This year we are asking you to sign up to support Collection Day through our Microsite. As part of signing up you will be set up with a fundraising page so that you can share ahead of the day and help us grow our donations virtually as well as on the day.

Q. A supporter is trying to donate but is receiving this error message: "Unable to process the payment at the moment. Please try again in a few minutes".

A. This can happen from time to time, you can advise donors to try:

- from another device
- from an incognito/private browser
- clearing browser data/cache

Q. How do I download the Tap To Donate App?

A. Click here iDonate Tap - Make Contactless Donations Anytime, Anywhere

## LODGING COLLECTION DAY FUNDS AND BANKING QUERIES

Q. How to Lodge your funds?

A. You can lodge your fund in a number of ways

Through your Team fundraising page:

Donate the value of cash collected to your fundraising page, this will give you an overall total of funds collected by keeping everything within your team page.

## **ROI Bank:**

**Deposit A/C name: Special Olympics Leinster Fundraising** 

**Location: LOWER BAGGOT ST DUBLIN 2** 

IBAN: IE66 BOFI 9014 9049 3299 07

**BIC: BOFIIE2D** 

## NI Bank:

NAME: SOI FUNDRAISING ULSTER GBP

IBAN: GB23 BOFI 9021 2769 3731 20

BIC: BOFIGB2B

Please email <u>collectionday@specialolympics.ie</u> confirming the amount and date of your lodgement.

You can also add the lodged amount to your fundraising page as an "offline donation" How do I add Offline Donations?

Q. Will I receive a donation receipt?

A. Yes, all donations will be receipted after the event.

Q. How do I add offline donations?

A. How do I add Offline Donations?